

Irish Presidency of EUPAN

EUPAN Working Level Agenda

Printworks Conference Centre, Dublin Castle, 1-2 October
2026



AGENDA

01 October 2026

08.45-09:30 Registration and Welcome tea/coffee

09:30-09:45 Scene-setting remarks - Marianne Cassidy, Assistant Secretary General, Public Service Transformation Division, Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation

09:45-11:00 **Whole-of-Government Implementation/Delivery**

09:45-10:05 Insights from EUPAN Survey on approaches to whole-of-Government implementation/delivery - Institute of Public Administration Survey Team

10:05-10:35 Breakout sessions on:

- governance and leadership
- co-ordination
- success factors

10:35-11:00 Summary of discussions from breakout sessions and plenary

11:00-11:30 Break

11:30-12:45 **Digital and Innovation at Scale**

11:30-11:45 Government as a Platform: Strategic Opportunities and Challenges
Presentation on Irish experience - Tony Shannon, Head of Digital Services, Office of the Government Chief Information Officer

11:45-12:00 AI in Service of Society – David Hallinan, Policy Analyst, National Economic and Social Council

12:00-12:15 Human-AI collaboration in policymaking - David Mair, Head of Unit, Joint Research Centre, European Commission

12:15-12:45 Roundtable contributions

12:45-14.00 Family photo and lunch



14:00-16:30 Workforce and Organisation of the Future

14:00-15:15 *Shifting the Model: Skills-Based Learning Pathways for the Public Service*

14:00-14:15 The Skills Shift: What if the Public Service designed learning around skills? How can skills-based models build workforce capabilities, rather than simply deliver training? - Dr Marianne Roux, Roux Consulting

14:15-14:30 From Skills to Learning: Ireland's Learning Pathways model and it's potential to reshape our Public Service workforce – Dr Louise Veling, Senior Specialist in Innovation and Digital, Institute of Public Administration

14:30-15:15 Rapid Country Exchange: Workshop - Learning Structures and Delivery; Skills and Capability Priorities; Developing Specialisms; and Implementing Change

15:15-15:45 Break

15:45-16:30 *Developing People Practice and Capability for the Workforce of the Future*

15:45-16:05 Partnering to Develop HR Practices in the Irish Civil Service – Linda Waters, Employer Solutions and Transformation Lead, Chartered Institute of Personnel and Development (CIPD); Roisin Walsh, Head of Workforce Capability and Inclusion, Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation

16:05-16:15 A new Capability Framework for the Workforce of the Future – Dr Aoife Lyons, Head of Assessment Services and Research, Public Jobs

16:15-16:30 Roundtable responses and contributions from the floor

16:30 Close of Day 1

Cultural Programme

18:15 Guided tour of EPIC, The Irish Emigration Museum
Address: CHQ Building Custom House Quay, Dublin, D01 R9Y0

19:00 Dinner at Urban Brewing Restaurant
Address: CHQ Building Custom House Quay, Dublin, D01 Y6P5



02 October 2026

09.00-09:30 Welcome tea/coffee

09:30-10:30 Evidence-informed policy and services designed for and with our public

09:30-09:45 *Driving transformation of evidence informed policy and services through design: designing for public value* - Sarah Glavey, Head of Public Service Transformation Policy, and Robert Farrelly, Central Design Team, Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation

09:45-10:05 Case studies on design from Denmark, Finland, and the Netherlands

10:05-10:30 Roundtable contributions

10:30-11:10 *Building a Clear Picture of Organisational Capability to support Transformation*

10.30-10.40 **Organisational Capability Reviews in the Irish Public Service**
How evidence-based reviews, contextual maturity assessment and a new ICT, digital and data capability framework can help leaders identify priorities for transformation and improvement - Maeve Brett, Head of OCR Unit, Department of Public Expenditure, Infrastructure, Public Service Reform and Digitalisation

10.40-10:50 **OECD/EU SIGMA Programme** - Arnault Prêtet, Head of Digital Government, Innovation and Public Services Unit, Public Governance Directorate, OECD

10:50-11:10 Q&A Roundtable

11:10-11:30 Break

11:30-12:10 **Heritage Visit Dublin Castle**

A tour of the medieval Undercroft and the Chapel Royal which is famous for its vaulting, fine plaster decoration and carved oaks and galleries

12:10-12:20 **CAF Update 2026/2027: Human-Centric, Impact-Driven, Future-Ready** - Tihana Puzić, Head of European CAF Resource Centre

12:20-12:40 Upcoming Presidencies – Lithuania and Greece

12:40-12:50 EUPAN Matters

12:50-13:00 Farewell, close and lunch



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Chomhairle an Aontais Eorpaigh 2026**
Irish Presidency of the Council of
the European Union 2026